



Bank Islam Malaysia Berhad (No. 98127-X)

Bank Islam Card Centre

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Level 6, Wisma Bank Islam, Jalan Dungun, Bukit Damansara, 50490 Kuala Lumpur

Contact Centre: 03-2690 0900 Fax: 03-2088 8494

Website: www.bankislam.com.my

ADDITIONAL SERVICE REQUEST FORM / BORANG PERMINTAAN KHIDMAT TAMBAHAN

I) PLEASE FILL IN THE FOLLOWING DETAILS / SILA ISI BUTIRAN BERIKUT :

CARDMEMBER'S NAME : _____ I/C. / PASSPORT NO. : _____
NAMA PEMEGANG KAD : _____ NO KP / PASPORT : _____

CREDIT CARD NO. / NO KAD KREDIT

| | | | | | | | | | | | | | | | | | | | | |
|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|
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II) TYPE OF REQUEST / JENIS PERMINTAAN

A. CHANGE OF ADDRESS / CONTACT NO. / PERTUKARAN ALAMAT / TELEFON NO.

ADDRESS / ALAMAT : _____

POSTCODE / POSKOD :

| | | | | | |
|--|--|--|--|--|--|
| | | | | | |
|--|--|--|--|--|--|

EFFECTIVE DATE /
TARIKH KUATKUASA

DD

MM

YY

TEL NO. (H) / TEL (R) _____

TEL NO. (O) / NO. TEL (P) _____

TEL NO. (H/P) / TEL (H/P) _____

FAX NO. / NO. FAKS _____

B. CARD REPLACEMENT / PENGGANTIAN KAD

MAGNETIC STRIPE FAULTY /
KEROSAKAN JALUR MAGNETIK

FORGOTTEN PIN / NON-RECEIPT OF PIN / COMPROMISED PIN /
TERLUPA PIN / TIDAK MENERIMA PIN

CARD DAMAGED / BROKEN /
KAD ROSAK

CHANGE OF EMBOSSED NAME (NEW NAME / NAMA BARU) /
PERTUKARAN NAMA PADA KAD

OTHERS (PLEASE SPECIFY) : _____
LAIN-LAIN SILA NYATAKAN : _____

C. STATEMENT REQUEST / PERMINTAAN PENYATA BULANAN

NON-RECEIPT OF STATEMENT / TIDAK MENERIMA PENYATA BULANAN

MISPLACED STATEMENT / KECICIRAN PENYATA MONTH / BULAN : _____

D. CANCELLATION / PEMBATALAN

UPON EXPIRY / SEMASA TAMAT TEMPOH
REASON / SEBAB : _____

WITH IMMEDIATE EFFECT / BERKUATKUASA SERTA MERTA

E. CARD COLLECTION

REDIRECT CARD FORM : _____ TO
ALIHAN PENGAMBILAN DARI : _____ KEPADA _____

CARDMEMBER'S SIGNATURE / TANDATANGAN

DATE / TARIKH

FOR OFFICE USE / UNTUK KEGUNAAN PEJABAT

| | | | | | |
|---|---|-------|-------------------------|---|-------|
| RECEIVED BY/ <i>DITERIMA OLEH</i> | : | _____ | DATE / <i>TARIKH</i> | : | _____ |
| ACTION TAKEN BY / <i>TINDAKAN OLEH</i> | : | _____ | DATE / <i>TARIKH</i> | : | _____ |
| ACTION REQUIRED / <i>TINDAKAN SUSULAN</i> | : | _____ | | | |
| | : | _____ | | | |
| REVIEW/APPROVED BY/ <i>DISEMAK / DILULUSKAN OLEH</i> | : | _____ | DATE / <i>TARIKH</i> | : | _____ |
| REMARKS / CATATAN | : | _____ | | | |
| | : | _____ | | | |
| | : | _____ | | | |